

# PRODUCT WARRANTY

Solar Lifestyle cc T/a SunScan™ warrants this Product as follows:

PRODUCT:

SunScan Evacuated Tube Solar Collector

WARRANTY PERIOD

Five (5) Years

**The product is covered for the indicated period from the date of purchase, is subject to the terms and conditions of the original sales agreement and is provided under the following conditions:**

• Evacuated Tube Solar Collectors manufactured for and under the SunScan brand are warranted to the original user only to be free of defects in material and workmanship for a period of five (5) years from date of sale. SunScans' liability under this warranty shall be limited to repairing or replacing at SunScans' option, without charge, F.O.B. SunScans' Warehouse or authorized service station, any SunScan Evacuated Tube Solar Collector. SunScan will not be liable for any costs of removal, installation, transportation, or any other charges which may arise in connection with a warranty claim. Products which are sold but not manufactured for or under the SunScan brand are subject to the warranty provided by the manufacturer of said products if any and not by SunScans' warranty. SunScan will not be liable for damage or wear to products caused by abnormal operating conditions, accident, abuse, misuse, unauthorized alteration or repair, or if the product was not installed in accordance with SunScans' printed installation and operation instructions. To obtain service under this warranty, the defective product must be returned to SunScan or a dealer of SunScan products from which it was purchased together with proof of purchase, serial number, Photographs of installation, installation date, failure date, and supporting installation data. Unless otherwise provided, the distributor or dealer will contact SunScan for instructions. Any defective product to be returned to SunScan must be sent freight prepaid; documentation supporting the warranty claim and/or a Return Authorization must be included if so instructed.

**Warranty exclusions:**

- Any and all Glass components.

**Should the product require replacement or repair during this warranty period only the balance of the original warranty period will remain effective.**

**Warranty claims will not be considered if the defect in the product arises from:**

- Aesthetics not affecting functionality caused by fair "wear and tear".
- Use of any unsuitable material that may cause or speed up the effects of chemical or electrolytic action.

**Register Warranty**

Product Serial: \_\_\_\_\_ Installation Date: \_\_\_\_\_ 20\_\_

Installer: \_\_\_\_\_ Tel: \_\_\_\_\_ Sign: \_\_\_\_\_

Name and Surname: \_\_\_\_\_ Sign: \_\_\_\_\_

Please complete the above and email to [info@sunscan.co.za](mailto:info@sunscan.co.za)