

PRODUCT WARRANTY

Solar Lifestyle cc T/a SunScan™ warrants this Product as follows:

| PRODUCT: | WARRANTY PERIOD |
|-------------------|------------------------|
| SunScan Heat Pump | One (1) Year |
| Heat Exchanger | *LIMITED Five (5) Year |
| Compressor | *LIMITED Two (2) Year |

The product is covered for the indicated period from the date of purchase, is subject to the terms and conditions of the original sales agreement and is provided under the following conditions:

• Heat pumps manufactured for and under the SunScan brand are warranted to the original user only to be free of defects in material and workmanship for a period of Twelve (12) months from date of sale. SunScans' liability under this warranty shall be limited to repairing or replacing at SunScans' option, without charge, F.O.B. SunScans' Warehouse or authorized service station, any Heat pump. SunScan will not be liable for any costs of removal, installation, transportation, or any other charges which may arise in connection with a warranty claim. Products which are sold but not manufactured for or under the SunScan brand are subject to the warranty provided by the manufacturer of said products if any and not by SunScans' warranty. SunScan will not be liable for damage or wear to products caused by abnormal operating conditions, accident, abuse, misuse, unauthorized alteration or repair, or if the product was not installed by a suitably trained, registered installer in accordance with SunScans' printed installation and operation instructions. To obtain service under this warranty, the defective product must be returned to SunScan or a dealer of SunScan products from which it was purchased together with proof of purchase, serial number, Photographs of installation, installation date, failure date, and supporting installation data. Unless otherwise provided, the distributor or dealer will contact SunScan for instructions. Any defective product to be returned to SunScan must be sent freight prepaid; documentation supporting the warranty claim and/or a Return Authorization must be included if so instructed.

Should the product require replacement or repair during this warranty period only the balance of the original warranty period will remain effective.

***LIMITED Warranty**

The limited warranty carries a parts only limitation and in the event that within the limited warranty period such parts listed above require replacement. SunScans' liability under this warranty shall be limited to supply only without charge, F.O.B. SunScans' Warehouse or authorized service station. SunScan will not be liable for any costs of removal, installation, transportation, or any other charges which may arise in connection with a warranty claim.

Sunscan provides this limited warranty under the following conditions:

All Installation instructions provided by SunScan and all South African National Standards regarding the installation and maintenance of air source Heat pumps are adhered to

The Heat pump is serviced annually in accordance with the manufacturers recommendations by persons authorized to do so, and proof of service can be produced upon request.

Warranty claims will not be considered if the defect in the product arises from:

- Corrosion (An anti-corrosion treatment is recommended for all coastal installations)
- Installation Error
- inadequate service intervals
- Installation not compliant with South African National Standards 1352, 10254, 10252-1, 10142-1
- Electrical over-loading.
- Use of any unsuitable material that may cause or speed up the effects of chemical or electrolytic action.

Register Warranty

Product Serial: _____ Installation Date: _____ 2019

Installer: _____ Tel: _____ Sign: _____

Name and Surname: _____ Sign: _____

Please complete the above and email to info@sunscan.co.za in order to retain the benefit of this warranty